

PURCHASE REGRET AND COLLATERAL MANAGEMENT SERVICES
CONTRACT

This purchase regret and Collateral Management Services Contract (hereinafter “the Agreement”) is entered into by and between Comprafraanca SAS, with its registered office at Santiago del Estero 4477, located in San Miguel de Tucumán, Tucumán, Argentina (hereinafter “the Supplier”) and _____ [YOUR COMPANY’S NAME], with registered office at _____, located at _____ (hereinafter “the Company”).

This Agreement shall be bound by the following clauses and stipulations:

1. SUBJECT OF CONTRACT. The supplier undertakes to provide purchase regret services for the Company’s customers residing in Argentina who purchase products abroad. If the Company’s customer rejects the order once it arrives at the destination, the Supplier shall keep the product without sending it back to the country of origin. The Supplier shall also deliver the value of the product to the Company.
2. REIMBURSEMENT AND RETURN PROCESS. If any of the Company’s customers experience buyer’s remorse for any reason, they may return the unused order to the Supplier (returned items must have tags still on and be returned in original product packaging). Once the Supplier receives the order, it will be checked to ensure that it has not been used or damaged and to verify that the tags and packaging are the originals. If so, the Supplier will refund the full amount paid for the product directly to the Company’s customer. The total amount includes the value of the purchase plus any taxes paid by the Company’s customer. The Supplier reserves the right to reject any buyer’s remorse if the customer makes use of the service provided with the main purpose of obtaining tax and non-commercial advantages. As could be the case of making successive purchases intending to return the products so as to recover the purchase values and use the corresponding income tax advance discounts in their favor.
3. WARRANTY SERVICE. In the event of warranty claims, the Supplier shall comply with the Company’s policy, the guidelines for which must be provided in advance. The Supplier shall receive the warranty claim made by the Company’s customer and review it. Once evaluated, if eligible for warranty, the

Supplier will manage the solution indicated by the Company or the manufacturer.

4. CUSTOMER SERVICE. The Supplier shall attend the inquiries from the Company's customer from the moment the order is dispatched. The customer service will be exclusively by WhatsApp or e-mail.
5. SUPPLIER'S ADDITIONAL OBLIGATIONS. The Supplier is committed to receive the returned orders from the Company's customers. The order shall become the Supplier's property.
6. PAYMENT. The Company's main consideration consists of a 4% (four percent) commission payment to the Supplier for each transaction carried out. There are no fixed costs other than that commission.
7. COMPANY'S ADDITIONAL OBLIGATIONS. The Company undertakes to inform the Supplier on time if any product has been rejected by a customer. Thus will enable the Supplier to comply with its obligations hereunder.
8. TERM AND TERMINATION. This agreement shall become effective within 7 (seven) days after its signing and shall continue until 30 (thirty) days after its dissolution by either of the parties, with a reliable written notice. The termination of the Agreement shall not affect the obligations in force at the date it occurs, which have not been fulfilled for reasons beyond control of the parties.
9. CONFIDENTIALITY. Both parties agree to hold in strict confidence all information provided by the other party during the term of this Agreement, unless such information (a) is in the public domain; (b) is required to be disclosed by law; or (c) is necessary for the performance of this Agreement. Confidential information includes, but is not necessarily limited to, product information, business strategies, customer lists, financial data, and any other information that reasonably should be considered confidential or proprietary. Both parties agree to take all reasonable measures to protect the information's confidentiality and to prevent any unauthorized disclosure of the information. This Confidentiality Agreement shall survive the termination of this contract.
10. GOVERNING LAW AND JURISDICTION. This Agreement shall be governed by and construed according to the laws of the Argentine Republic. Any dispute arising out of this Agreement shall be resolved in the courts of San Miguel de Tucumán.

In the city of San Miguel de Tucumán, this Agreement is dated as of _____ [DAY
AND MONTH] of the year _____.

Signed by: